

# Fair Deal Guaranteed

**We are committed to delivering deals that are fair, simple and transparent.**  
*We sell top branded, new, graded and pre-owned products with peace of mind, so if you have any problems, we'll find a remedy for you.*

## Pre-owned

All previously owned high quality items, tested and inspected - which means you can make great savings!



## Graded

Last season's stock or slight factory seconds all guaranteed to be in full working order.



## Brand New

Top quality branded items - at our lowest prices.



## Customer service policy

**At Cash Generator, we want all our customers to buy with confidence knowing that a fair deal is guaranteed.**

Your rights are protected in accordance with statutory rules which generally allow repair or replacement for goods which are found to be faulty within 6 months of the date of purchase. If you find a problem we will use our best endeavours to find a remedy for you.

**Please note:** for purchases made online via our website, customers have rights in addition to the stated customer service policy above as set out in the terms and conditions on the website.

**Your statutory rights are not affected.**

Should you have reason to be unhappy with the service please contact 08000 50 12 50 to be routed to your local store.

If you wish to return goods under the 7 day no-quibble refund promise, they must be in the same condition as when purchased and be complete with all packaging, instruction books etc.

**1st**  
choice for a  
**Fair Deal**